

Mandarin Cove

SPORTS & COUNSELING

Credit Card Processing with Ivy Pay

As payment for our virtual sessions, you can keep a credit card, debit card, HSA and FSA accounts on file with me via Ivy Pay, a credit card processing service. Their website is: <https://www.talktoivy.com/ivypay>

Ivy Pay has a few benefits:

1. I am able to charge you for sessions without you needing to input credit card information after each session
2. The service is secure and compliant with HIPAA standards for client confidentiality
3. Your credit card information is stored with Ivy Pay, not in my files or other records; I do not have access to your stored credit card information
4. You would be able to review past charges and payments in a text message thread

The service works simply:

1. You provide your phone number which I enter into an app along with a charge for the session fee
2. Ivy Pay texts you a secure link leading to a page where you enter your credit card information and approve the first charge
3. After future sessions, I use Ivy Pay to charge the stored card; the app sends you a text informing you that I've done so

You will only be asked to enter your credit card information once (unless you need or wish to change the card), and you do not need to download an app or regularly interact with Ivy Pay. You can change or remove your credit card at any time through Ivy Pay. You will continue to have an option to send a check in the mail prior to your session at:

Mandarin Cove Sports and Counseling
3122 Mahan Drive Ste 801-364
Tallahassee, FL 32308

___ Check here to indicate that you have read and agree to the above policy.

Person Responsible for Billing Signature

Date

Phone Number to Link to Ivy Pay

Mandarin Cove Sports & Counseling 3122 Mahan Dr. Ste 801-364
Tallahassee, Florida 32308